

# Stop false vehicle damage claims with Hi-Lighter automated vehicle damage recording

Uninsured losses against false vehicle damage claims for vehicle parking companies cost many thousands of pounds annually in settled claims and processing complaints.



Manual auditing and standard video camera solutions are ineffective in gathering the evidence needed.

However a new system, Hi-Lighter, has proved to be an extremely effective tool time and again in **dramatically reducing false damage claims.**

Using outstanding quality high definition images, much like a photographic studio Hi-Lighter takes a series of high definition still images at eight different positions around the vehicle, ensuring that typical damage areas are covered.

The superb definition **detects even the smallest scratches** and dents, making it easy to verify customer complaints.

Specialist cameras produce images at over 12x broadcast video quality (2,500x2000 displayable pixels), far higher definition than conventional CCTV.

Added to this, Hi-Lighter uses automatic number plate recognition (ANPR) to record vehicle registrations as they enter your car park. Finding and retrieving images is fast and easy: simply key in the registration and the system does the rest.

Hi-Lighter is already successfully in use at, **Bristol International Airport, Manchester Airport, Q-Park Heathrow, and Purple Parking in Southall.** Feedback is excellent. Here's what one of our customers has to say about it:

*“We don't know how we coped before system was installed and it is now an essential part of our operation. The image clarity is so good that we can easily identify scratches and scuffs on vehicles and have even been able to verify whether license disks were fixed to the windscreen when the vehicle arrived. Evidence is easy to look up and because the driver is photographed with the vehicle there is no dispute as to whether damage could have been caused by us. Since installation the system has paid for itself several times over.”*

**Kim Wiles, Head of Customer Relations Purple Parking.**

Terminal House  
Station Approach  
Shepperton  
Middlesex  
TW17 8AS

**T:** +44 (0) 1932 267076  
**E:** sales@verdant-tech.co.uk  
**W:** www.verdant-tech.co.uk